



August 13, 2003

Kemper's Catastrophe Claim Operation Reporting Commercial Property Claims

To: All Kemper Commercial producers

Experts are predicting a very active hurricane season this year. In case of a catastrophic event, Kemper Insurance Companies will activate its Catastrophe Claim Operation to respond to all commercial property claims.

To expedite the processing of loss reports during an event, **we encourage you to report claims via fax whenever possible.** However, claims can still be reported via telephone.

Commercial Property Claims

To report a commercial property claim from a catastrophic event, contact Kemper's Commercial Property Claim Service Center using the following toll free numbers:

Fax – 1-866-329-6657
Voice – 1-866-536-7767

These numbers may also be used to report any commercial property claims.

**Please make sure your claim department
receives this notice as soon as possible**